## General Booking Policies of Using UBC NMR Facility (July 12<sup>th</sup> 2021 - )

- Nitrogen fill is scheduled on Mondays. Typically, it is completed between 8:00am-10:00am in B460, and before noon time in D126 and B353. If Monday is a statutory holiday, it will be rescheduled for Tuesday same time. Helium fill is done every few months without fixed schedules. It has the highest priority and can overwrite any bookings.
- All the bookings should be made with FACES booking system. You can only book one spectrometer at one time. Simultaneous bookings on several spectrometers are not permitted. Any unreserved time slots are regarded as walk-up time.
- No VT experiments, spectral processing or training/practice of unchecked users are allowed during walk-up time.
- Advance bookings on the AV400dir and AV400inv for late afternoon block (5:00pm-9:00pm), AV400SP (6:00PM-9:00PM), overnight block (9:00pm-9:00am) and weekend are accepted up to ONE week in advance. However, you can have only one advance booking in each category per week on all spectrometers. Same day bookings on AV400dir, AV400inv and AV400sp for late afternoon block and overnight start from 9:00am. Please refer to the schedules of each spectrometer for details.
- No consecutive bookings are accepted in late afternoon block, the overnight block and the weekend. For example, if you have an advance booking on 400dir from 5:00pm-9:00pm, you cannot book the 9:00pm-9:00am overnight block on the same day at 9:00am.
- Weekend booking is restricted to one booking per user up to 24 hours. Statutory holiday follows the same policy as weekend.
- It is your responsibility to timely back up your important data. The NMR spectrometer computers are for data collection only. They are not used for data storage.
- Please do not share your NMR account and your booking info with others.
- Users with repeated failure to follow NMR booking policy will be banned from NMR access for one month after three warnings.

Special circumstances can override these rules but must be arranged ahead with NMR staff.